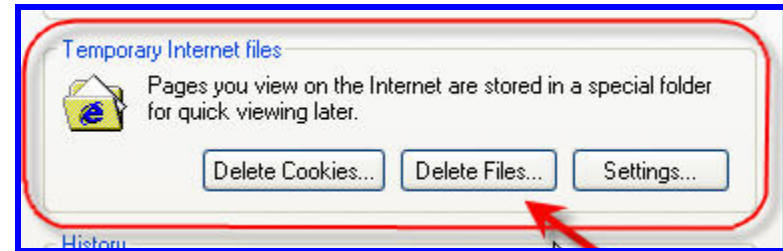


Clearing Temporary Internet Files

Internet Explorer

1. Open Internet Explorer.
2. Click on "**Tools**" on the Menu Bar
3. Choose "**Internet Options**".
4. On the **General** tab, you will see a section labeled "Temporary Internet Files," left click on "**Delete Files.**" (Optional*: Check *Delete all offline content.*)
5. Click **OK**. Often an hourglass will appear to show you that an operation is in progress.
6. When the hourglass disappears, click "**Delete Cookies**", Click "**OK**" when dialogue box appears.
7. Click "**OK**" again to close the **Internet Options** dialog box.



Mozilla Firefox

1. Open Fire Fox.
2. In the menu at the top of the window, click on "**Tools.**" A drop-down menu will appear.
3. Click "**Options.**"
4. Click "**Privacy**" in the left column. Then, click the "**Clear Cache**" button.
5. Click "**Ok**" to close the **Options** dialog box.



